OKLAHOMA NATIONAL CORE INDICATORS
ADULT CONSUMER SURVEY
What is National Core Indicators (NCI)?

- Voluntary, multi-state collaboration
- Participating states must have a minimum sample of 400
- Keyed to important person-centered outcomes that measure system-level indicators
  - Employment
  - Choice
  - Relationships
  - Inclusion
  - Health (Physical & Mental)
  - Case management
- www.nationalcoreindicators.org
Adult Consumer Survey:  
Data Collection Procedures

• Standardized, face-to-face surveys with the individuals receiving services
  • Background Information: health history, residential setting, services the individual is receiving (CCM, direct care staff, PC, & family members)
  • Section I (individual receiving services, no proxies allowed)
  • Section II (individual and/or proxy)

• Surveys are conducted in the individual’s home by trained OSU undergraduate and graduate students
Oklahoma Sampling Strategy

2013-2014
Community Waiver – Residential
(n = 302)
Homeward Bound Waiver
(n = 98)

N = 986

2014-2015
Community Waiver – Residential
(n = 287)
Homeward Bound Waiver
(n = 97)
Transitions from NORCE/SORC
(n = 16)

N = 1123

2015-2016
Community Waiver – Residential
(n = 163)
Community Waiver – Nonresidential
(n = 41)
Homeward Bound Waiver
(n = 88)
Transitions
(n = 24)
In Home Support Waiver
(n = 84)

N = 1053
How do we utilize NCI data?

• Items from survey are tied to new CMS regulations and help DDS evaluate system compliance with federal regulations.
• Sharing the data: Dissemination of results at DDS CM Supervisor meetings, CAP, and national conferences.
• Oklahoma specific questions allow us to explore outcomes of specific sub-groups as well trends/concerns.
OKLAHOMA NCI ADULT CONSUMER SURVEY RESULTS: FY14 AND FY15 COMPARISON OF RANDOM SAMPLE
## Medical Visits

<table>
<thead>
<tr>
<th>Total Sample ($n = 400$)</th>
<th>FY14</th>
<th>FY15</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Care Doctor</td>
<td>99%</td>
<td>99%</td>
</tr>
<tr>
<td>Complete Physical Exam</td>
<td>97%</td>
<td>98%</td>
</tr>
<tr>
<td>Dental Exam</td>
<td>83%</td>
<td>85%</td>
</tr>
<tr>
<td>Eye Exam</td>
<td>66%</td>
<td>67%</td>
</tr>
<tr>
<td>Hearing Exam (last 5yrs)</td>
<td>30%</td>
<td>39%</td>
</tr>
</tbody>
</table>

### Sample over 50:

<table>
<thead>
<tr>
<th></th>
<th>FY14</th>
<th>FY15</th>
</tr>
</thead>
<tbody>
<tr>
<td>Colorectal Cancer Screen</td>
<td>22%</td>
<td>25%</td>
</tr>
</tbody>
</table>

### Females

<table>
<thead>
<tr>
<th></th>
<th>FY14</th>
<th>FY15</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pap test (last 3yrs)</td>
<td>61%</td>
<td>66%</td>
</tr>
<tr>
<td>Females over 40: Mammogram (last 2yrs)</td>
<td>68%</td>
<td>74%</td>
</tr>
</tbody>
</table>

Data provided in Background Information.
Data provided in Background Information ($n = 400$).
CHOICE

- Facilitates individual choice of services and supports and who provides them
- Optimizes autonomy and independence in making life choices
Do you choose or help decide what to buy with your spending money?

- Someone else decides: 16%, 15%
- Person has at least some input: 84%, 85%

Data provided by individual or proxy ($n = 390, 395$).
Who chose your roommates?

Data provided by individual or proxy ($n = 361, 376$).
INCLUSION

• The individual is integrated in and fully accesses and engages in the greater community
In the past month, did you go out for entertainment?

<table>
<thead>
<tr>
<th></th>
<th>No</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>29%</td>
<td>71%</td>
<td>72%</td>
</tr>
</tbody>
</table>

Average Times Out for Entertainment in the Past Month

|        | 4.5 | 4.1 |

Data provided by individual or proxy ($n = 400, 397$).
RIGHTS

• Ensures right to privacy, dignity, and respect and freedom from coercion and restraint.
Do people let you know before coming into your home?

Data provided by individual $(n = 247, 264)$.

Do people let you know before coming into your bedroom?

Data provided by individual $(n = 245, 253)$.
Does your staff treat you with respect?

Data provided by individual

(\(n = 242, 262\)).
NCI Community Employment Categories

A paid community job refers to an integrated job that consists of one of three types of employment:

**Individually-supported**
- an individual job in which the person *does* receive state or other funded supports

**Competitive**
- an individual job in which the person *does not* receive state or other funded supports

**Group-supported**
- a job that takes part in an integrated setting but is done with a group of individuals with disabilities (e.g., work crew)
Person has a Job in the Community

Data provided in Background Information ($n = 400, 400$).
Type of Employment Support for Paid Job in the Community

Data provided in Background Information ($n = 80, 84$).
Average Hourly Wage by Type of Community Employment

Data provided in Background Information (n = 80, 84).
ADULT CONSUMER SURVEY 2015-16

EMPLOYMENT/OTHER DAILY ACTIVITIES
See P5-7. Please provide data based on a typical two-week period.

<table>
<thead>
<tr>
<th>Type of Activity</th>
<th>if yes:</th>
<th>Background information</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>a) Was this person engaged in this activity during the two-week period?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>b) Number of hours worked or spent at this activity during the two-week period:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>c) Total gross wages (before taxes or deductions) earned at this activity during the two-week period:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>d) Does this person get publicly funded services or supports to participate in this activity? (ex: Job Coach or someone paid to assist with work)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>e) Is the job or activity done primarily by a group of people with disabilities? (ex: “work crew” “enclave”)</td>
<td></td>
</tr>
<tr>
<td><strong>BI-39</strong> Paid competitive job in a community-based setting</td>
<td>□ 1 No  □ 2 Yes  □ 99 Don’t know</td>
<td>□ 1 No  □ 2 Yes  □ 99 Don’t know</td>
</tr>
<tr>
<td>A person working on an individual job in a local business alongside peers who do not have disabilities. Job is part of the typical labor market (e.g., competitive employment)</td>
<td>$ ______<strong><strong>.</strong></strong></td>
<td>$ ______<strong><strong>.</strong></strong></td>
</tr>
<tr>
<td><strong>BI-40</strong> Paid individual or small-group job in a community-based setting</td>
<td>□ 1 No  □ 2 Yes  □ 99 Don’t know</td>
<td>□ 1 No  □ 2 Yes  □ 99 Don’t know</td>
</tr>
<tr>
<td>The activity is done in an integrated setting individually or as part of a group of not more than 8 people with disabilities (e.g., unit, work crew)</td>
<td>$ ______<strong><strong>.</strong></strong></td>
<td>$ ______<strong><strong>.</strong></strong></td>
</tr>
<tr>
<td><strong>BI-41</strong> Unpaid activity in a community-based setting (e.g., volunteer activities, skills training)</td>
<td>□ 1 No  □ 2 Yes  □ 99 Don’t know</td>
<td>□ 1 No  □ 2 Yes  □ 99 Don’t know</td>
</tr>
<tr>
<td></td>
<td>$ ________ ._____</td>
<td>$ ________ ._____</td>
</tr>
<tr>
<td><strong>BI-42</strong> Paid work performed in a facility-based setting (e.g., workshop, activity center, or business that primarily hires people with disabilities)</td>
<td>□ 1 No  □ 2 Yes  □ 99 Don’t know</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td>$ ________ ._____</td>
<td>$ ________ ._____</td>
</tr>
<tr>
<td><strong>BI-43</strong> Unpaid activity in a facility-based setting (e.g., day habilitation, seniors programs)</td>
<td>□ 1 No  □ 2 Yes  □ 99 Don’t know</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>
Homeward Bound & Transition Groups

• Separate reports help track the person-centered outcomes related to services for unique populations.

• NCI data from individuals in Transition group can also be linked to family-level data collected from parent and sibling guardians.
Questions and Contact Information

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